

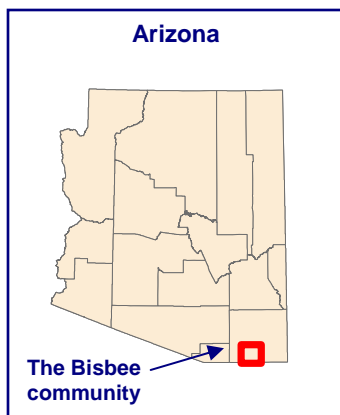
Bisbee, Arizona Community Profile

Copper Queen Community Hospital is located in southeast Arizona in the community of Bisbee. Bisbee, the county seat of Cochise County, is located 94 miles southeast of Tucson and approximately five miles north of Mexico. Situated in the heart of the Mule Mountains at an elevation of 5,200 feet, Bisbee bills itself “Mile High City.”

After the discovery of rich copper deposits, Bisbee prospered in the late 1800s and early 1900s. The Copper Queen Mine (hence, the hospital’s derived name) opened in 1877 and the Old West mining camp eventually became known as Bisbee. Over the next century, the Copper Queen Mine proved to have the world’s richest-ever copper yield, producing over 8 billion pounds of copper (and nearly 3 million ounces of gold). For a short while during this heyday, Bisbee’s population approximated 20,000, making it the largest city between San Francisco and Saint Louis. By 1975, however, copper mining became financially less feasible, and the Copper Queen’s rich deposits were becoming depleted. When the mine closed, the mine workers moved away and the real estate market collapsed. In response, retiree’s, “hippies,” and speculators relocated to Bisbee to buy up inexpensive real estate. Today, Bisbee is a retirement and artist community that has preserved a rich architectural and historic heritage. Bisbee regularly offers noted cultural events such as concerts, live theater, art shows and historic home tours.

Bisbee’s population is 6,355. Its population density is 1,321.4 residents per square mile of land, and the density of surrounding Cochise County is 21.9 residents per square mile. Bisbee’s racial makeup is comprised of 84.1 percent Whites, 1.2 percent Native Americans, 0.5% Blacks and 0.6 percent Asians/Pacific Islanders. This is less heterogeneous than the statewide racial makeup, which includes 75.7 percent Whites, 4.8 percent Native Americans, 3.1 percent Blacks and 1.9 percent Asians and Pacific Islanders. Hispanics comprise 34.4 percent of the Bisbee resident population and 25.4 percent of the State’s.

The age distribution among Bisbee residents is older than statewide distribution. Residents over age 44 account for 47.4 percent of Bisbee’s total population, as compared to 33.9 percent of the statewide makeup. There are 94.5 males for every one hundred females in Bisbee, for a female:male ratio of 1.06.



The median income for a household in the city is \$28,873, which is 35 percent less than the statewide figure of \$44,261. Approximately 17.6 percent of Bisbee’s population lives below the federal poverty line, compared to 13.9 percent of all Arizonans. Detailed tables profiling Bisbee’s demographic, economic and healthcare coverage indicators at the community, county, and state-wide levels are included.

Copper Queen Community Hospital

The community of Bisbee, where Copper Queen is located, is in an Arizona Medically Underserved Area, as well as a mental health and primary care Professional Shortage Area.

Copper Queen was awarded CAH-designation on November 1, 2005. The hospital is licensed for 14 acute-care beds, all of which are also licensed as swing beds. Economic necessity caused Copper Queen to close its long-term care facility within the past five years, as government sponsored programs did not cover costs.



Copper Queen Community Hospital

Since its CAH-designation, Copper Queen has been actively involved with several Flex Program initiatives. For instance, the hospital was involved in the Flex Program-supported Rural Performance Management (RPM) balanced scorecard benchmarking system, the 2006 Critical Access Hospital medication reconciliation project, and the emergency medical service 2005-2008 pilot.

The hospital is in the process of implementing an electronic health record (EHR) system, which will allow patient data exchange between its three designated rural health clinics and the hospital. To implement this, the Flex program provided some financial assistance to the hospital. The hospital recently received a large grant from the U.S. Department of Agriculture to implement information technology infrastructure to serve their rural constituency, which the Flex Program supported.

To further provide increased access to health care in its medically-underserved, rural setting, the hospital received a Community Action Program (CAP) grant that enabled it to participate with the wide-ranging Arizona Telemedicine Program sponsored by The University of Arizona. Physician Grand Rounds and other trainings offered through The University of Arizona's College of Medicine are now available in Bisbee through the technology of telemedicine. In addition, its emergency department was the first trauma telemedicine program to connect local emergency room doctors with trauma doctors at the University Medical Center in Tucson under the auspices of a Blue Cross/ Blue Shield grant. Dermatologic results were more recently added to the list of telemedicine services provided to patients at the hospital and three clinics. Furthermore, the hospital received Rural Health Information Technology Agency (RHITA) and The United States Department of Agriculture's Distance Learning and Telemedicine (DLT) Program Grants to establish a Home Health Telemonitoring Service that monitors patients electronically in their homes. Prior to these grants Copper Queen Community Hospital was a beta testing site for this concept with the Arizona Telemedicine Program.

Copper Queen's Chief Executive Officer currently chairs the Small Hospital Committee of the Arizona Hospital and Healthcare Association. Copper Queen's Chief Executive Office serves on

the Board of Directors of the Arizona Hospital Association and is treasurer of the Arizona Rural Health Care Association.

Copper Queen Community Hospital provides quality, comprehensive medical services. Diagnostic imaging services include a state-of-the-art fluoroscopy unit, a flat plate basic radiology unit, a Dexa-Scan bone density unit, spiral CT scanner, mammography services, ultrasound, on-site radiologists, and teleradiology. There is a full-service laboratory. Other services include emergency department, cardio-pulmonary services, outpatient surgery, a home health service, rehabilitation services, comprehensive medical staff, an occupational medicine department for treatment of on-the-job illness and injury, physical therapy, Department of Transportation and employment physicals, drug screens, and nutrition services .

A recently-acquired state-of-the-art urologic laser treats patients for tumors, strictures and kidney stones. The hospital was also successful in acquiring a substantial HRSA Appropriations Grant to remodel the facility, including the creation of a first-rate cafeteria that is often frequented by community residents.

Sources:

Arizona Department of Commerce, Bisbee Community Profile
Arizona Department of Health Services, Office of Health Systems Development
City of Bisbee, Arizona web page

**Copper Queen Community Hospital, Bisbee, Arizona
Bisbee, Bisbee PCA, Cochise County and Arizona
Demographic, Economic Indicator, and Healthcare Coverage Profile 2006**

	BISBEE	BISBEE PCA	COCHISE COUNTY	ARIZONA
	<u>POPULATION</u>			
2006 Population	6,355	21,114	135,150	6,305,210
Population density ¹	1,321.4	34.2	21.9	55.5
Female % / Male %	52.5% / 47.5%	50.9% / 49.1%	49.6% / 50.4%	50.1% / 49.9%
	<u>AGE GROUP DISTRIBUTION</u>			
Age				
0-19	1,504 (23.7%)	5,853 (27.7%)	39,973 (29.6%)	1,871,275 (29.7%)
20-44	1,838 (28.9%)	6,246 (29.6%)	43,659 (32.3%)	2,295,094 (36.4%)
45-64	1,769 (27.8%)	5,838 (27.6%)	31,774 (23.5%)	1,318,234 (20.9%)
65+	1,245 (19.6%)	3,177 (15.0%)	19,744 (14.6%)	820,607 (13.0%)
	<u>RACE AND ETHNICITY</u>			
Race and Ethnicity				
White	84.1%	83.0%	76.4%	75.7%
American Indian	1.2%	1.4%	1.1%	4.8%
Black	0.5%	1.1%	4.6%	3.1%
Asian/Pacific Islander	0.6%	0.8%	1.9%	1.9%
Other	13.6%	13.7%	16.0%	14.5%
Hispanic	34.4%	27.1%	31.1%	25.4%
	<u>ECONOMIC INDICATORS</u>			
Economic Indicators				
Below 100% FPL	17.6%	12.2%	17.7%	13.9%
Below 200% FPL	43.1%	35.4%	40.8%	33.5%
Unemployed	5.2%	4.4%	4.7%	4.2%
Median household income	\$28,873	\$35,077	\$34,202	\$44,261
	<u>HEALTH COVERAGE</u>			
Health Coverage				
Medicare beneficiaries	13.9%	14.0%	13.6%	11.1%
AHCCCS enrollees	21.4%	20.3%	19.4%	17.4%

Source: Arizona Department of Health Services, Office of Health Systems Development, Primary Care Area and Places Special Area Statistical Profiles. Adapted February 2008.

¹Residents per square mile of land